

Warranty

In addition to the warranty rights to which you are entitled by law, we shall grant you a 5 year Quality Warranty on our MAYTONI Lamps under the following conditions.

Please note:

Your statutory purchaser's rights regarding defects and faults of the products shall not be restricted by this Warranty. You can exercise these free of charge and at your own discretion. Any existing statutory rights remain unaffected by this Warranty.

Terms of Warranty:

If any material or manufacturing defects are detected during the 5 year Warranty Period starting from the invoice date, we shall repair or replace the Lamp at our own discretion. If Lamps of the same model are no longer available, the Lamp may be replaced with a Lamp of a newer one. The Warranty is effective throughout Europe.

The following conditions apply:

- The Warranty only applies to individuals, who acquired any MAYTONI Lamp for the purposes that cannot predominantly be attributed to commercial or self-employed professional activities (Section 13 of the German Civil Code).
- The Customer has registered the Lamp at <https://maytoni.de/warranty/> within two months from the invoice date.
- The Lamp has been purchased from an authorized dealer. The list of authorized dealers is available at <https://maytoni.de/warranty/>. Lamps purchased via online marketplaces (Amazon, eBay etc.) are not covered by this Warranty.
- The Warranty Claim has been filed in 30 days after the defect detection.

Warranty exclusions:

This Warranty shall not cover damages caused by:

- Misuse, improper operation or maintenance; in particular, failure to observe the operating instructions and/or improper wiring connection
- Usage for commercial and/or professional purposes, as well as for any non-domestic purposes
- Environmental conditions (humidity, heat, overvoltage, dust, etc.)
- Failure to observe any safety precautions

- Use of bulbs that do not comply with the effective legal provisions (in particular IEC standards)
- Acts of force (e.g. hit, push, fall)
- Unauthorized repair attempts
- Repairs by third parties
- Force majeure circumstances
- Normal wear and tear (particularly discoloration, fogging and other changes in appearance of the parts made of glass, polycarbonate or PMMA (acrylic glass) and other parts susceptible to the normal aging processes; also changes in appearance of the Lamps intended for outdoor usage and therefore affected by natural weather conditions)

In addition, the following requirements apply to Lamps incorporating LED technology:

- The included LEDs were not operated for more than 3,000 hours per year (equivalent to 8 hours per day) during the Warranty Period.
- A drop in luminous flux of 0.6% per 1,000 operating hours shall be considered normal wearing and tearing.

The Warranty only stipulates the warranty services expressly mentioned herein. Any other claims filed by the Customer shall be excluded. Any statutory claims for defects remain unaffected.

Procedure in the event of a warranty claim:

To apply for warranty service, you must send a copy of the Warranty Certificate received from us by e-mail after the registration to the authorized dealer that sold you the Lamp. The authorized dealer will inform us and we will arrange for the Lamp to be picked up. You must let us check if the Warranty conditions are met. If the warranty claim is valid, any shipping costs incurred will be reimbursed. Any installation and dismantling costs incurred will not be reimbursed under the Warranty.

Warrantor:

MAYTONI GmbH, Feldstiege 98, 48161 Münster, Deutschland, info@maytoni.com

Final provisions:

The law of the Federal Republic of Germany applies without the UN Sales Convention.